

Course Length: 2 days

Learning Objectives

This comprehensive course provides system administrators with the skills and best practices to administer Sugar for optimum results. Through a combination of lecture and hands-on exercises, students will learn and apply the key competencies needed to set up, configure, maintain, and customize Sugar. This course is designed for both on-demand and on-premise administrators, and is offered in two formats: Online and Classroom training.

Course Prerequisites

Getting Started and/or prior experience navigating in Sugar. A basic understanding of cron in a unix-based system or scheduled tasks and batch scripts in Windows is recommended for the workflows segment, but not required. A basic understanding of POP or IMAP and SMTP or sendmail is recommended for the email settings segment, but not required.

Course Outline

- Configure system settings
- Add logos to your Sugar system and quotes
- Implement users, teams and roles
- Password Settings
- Perform basic customizations using Studio
- Create custom modules using Module Builder
- Configure email settings
- Create workflows
- Tracker Settings
- Connector Settings